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THIS CERTIFICATE IS PROUDLY PRESENTED TO

SAMANTHA LAVERN N. HERNANDEZ

for the successful completion of

[CUSTOMER SERVICE COURSE] QUICK WINS FOR IMMEDIATE CUSTOMER SERVICE RESULTS

(75-Minute Learning Session)

By ReSkills Live-Learning Platform - OnLIVE

18 April 2026

JEGAYNSAN GOPINATHAN
CPO of ReSkills

CERTIFICATE ID: **RS-69E30918AF7FF**

JIN TAN
CEO of ReSkills